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CALIFORNIA

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Unarmed Model of Crisis Response Request for Proposals

On October 14, 2020, the Los Angeles City Council adopted a report from the Ad Hoc Committee on Police Reform relative to developing an unarmed model of crisis response (C.F. 20-0769). This report directed the Office of the City Administrative Officer (CAO), with the assistance of the Los Angeles Police Department (LAPD), Chief Legislative Analyst (CLA), and City Attorney, to develop and issue a Request for Proposals (RFP) seeking one or more non-profit partners to implement a pilot program for mobile crisis response modeled after the Crisis Assistance Helping Out On The Streets (CAHOOTS) Program in Eugene, Oregon (<https://whitebirdclinic.org/cahoots/>).

The City of Los Angeles now seeks to expand the deployment of trained crisis response professionals with the intent to implement an unarmed crisis response model that would operate Citywide 24 hours per day, 365 days per year responding to non-violent calls for service impacting mental health, substance use, suicide threats, behavioral distress, conflict resolution, welfare checks, and assisting people experiencing homelessness, as an alternative to a law enforcement response.

In the effort to scale an unarmed crisis response system in the City of Los Angeles, organizations with knowledge of local community needs, and experience developing and deploying teams trained in trauma-informed care, de-escalation techniques, peer counseling, and racial equity perspectives, are encouraged to submit proposals improving the quality of crisis response in neighborhoods across the City. In order to maximize services throughout the City, multiple proposals in multiple neighborhoods are encouraged.

All interested proposers must attend a mandatory bidders conference held virtually: **Friday, March 25, 2022, at 1:00 p.m. (Pacific Time).**

A panel of City representatives will be available to answer questions from prospective proposers at the bidders conference. To maximize the effectiveness of the conference, proposers are requested to submit questions in writing in advance to CAO.RFPresponse@lacity.org no later than **12:00 noon (Pacific Time) on Wednesday, March 23, 2022.**

The Unarmed Model of Crisis Response Request for Proposals (RFP) is available to view at the new Regional Alliance Marketplace for Procurement (RAMP) portal <https://www.rampla.org/>. RAMP is the replacement for the previous Los Angeles Business Assistance Virtual Network (LABAVN), and a new RAMP account will be required to download the RFP. View new registration [instructions here](#) and visit <https://www.rampla.org/s/support> for support.

The deadline to submit the Unarmed Model of Crisis Response RFP is **Monday, April 25, 2022, at 4:00 p.m. (Pacific Time)**. Proposals are to be submitted via an electronic cloud-based storage format (e.g., Dropbox, Google Drive, OneDrive, etc.) to CAO.RFPresponse@lacity.org.

For questions and/or for more information, contact Lindsey Estes at: CAO.RFPresponse@lacity.org.